

PACIFICARE BEHAVIORAL HEALTH, INC.

NATIONAL NETWORK

**Covers all states except California, Colorado,
Oklahoma, Oregon, Pennsylvania, Texas and
Washington**

Provider Manual

May 2003

Attachment to the PacifiCare Behavioral Health, Inc. Provider Agreement

Quick Reference Guide for PBH National Network

Provider Access

PBHC Clinical Care Management (24 Hours)	(800) 999-9585
PBHC Eligibility & Benefit Information	(800) 999-9585
Provider Helpline	(800) 716-1166
Physician Consultation Services (PCS)	(800) 292-2922
Prescription Solutions (Phone Authorization)	(800) 711-4555
PacifiCare Health Systems (medical plan)	(800) 624-8822

Member Access

Member Line	(800) 999-9585
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Send Clinical Documentation To

PacifiCare Behavioral Health of California, Inc.
P.O. Box 55307
Sherman Oaks, CA 91413-0307
PARS Only Fax: (818) 782-3322

Send Claims To

PacifiCare Behavioral Health, Inc.
P.O. Box 31053
Laguna Hills, CA 92654-1053
PH: (800) 716-1166

Send All Other Correspondence To

PBH Provider Network Management
P.O. Box 25186
Santa Ana, CA 92799-5186